

# National Crisis Cell Capability

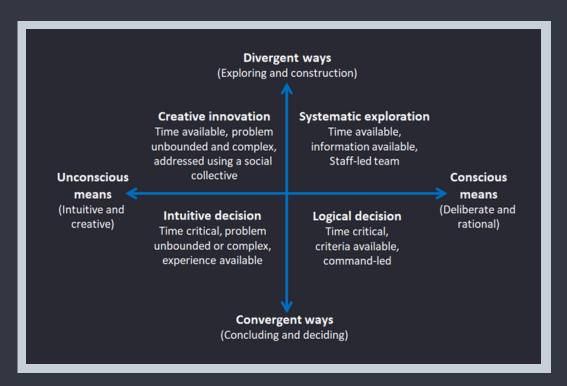


Responding - Adapting - Evolving



## The G4S NATIONAL CRISIS CELL CAPABILITY: STRATEGIC CRISIS MANAGEMENT-IN-A-BOX

G4S Risk Consulting recognises that COVID-19 is a global pandemic but that the impact is national. The crisis is medical but the impacts will be diverse and dependant on a wide variety of national factors. There is competition for scarce resources even in the world's leading economies. In countries where inequities already strain relations this competition will have far reaching consequences. Decision making will be hard. The G4S National Crisis Cell Capability (NCCC) seeks to make it just a little bit easier.



In a crisis logical decision making assumes primacy; so rigour, discipline and organisation will be required. Generalist crisis planners will be needed to support decision makers. Specialists will be required to adapt local practices and global experiences into national solutions.

The NCCC deploys rapidly to act as the Host Nation Government's plugand-play support by enabling, coordinating, administering, and mentoring those charged with managing a nation's crisis. The Crisis Team of experts, forms the core of a comprehensive turnkey capability; the NCCC brings together generalist and specialist expertise on a flexible information management platform, combining strategic communications, geo-spatial situational awareness and monitoring evaluation & learning technology to enable decision making.

The NCCC's purpose is to enable the coordination and decision-making for a given government's contingency committee in a national crisis. The NCCC will support the appointed Chairperson to enable the meetings and decision making processes. This is likely to be made up of a blend of ministers, officials and agency personnel.



The NCCC's role is to facilitate and support high level emergency planning including reviewing and maintaining the national risk register, coordinating cross government response, generating national resilience and contingency planning. Crucially, the NCC enables Governments, however robust, to decide, plan and execute concurrently in order to successfully respond to and recover from the crisis



Led by the Crisis Director, the NCCC comprises six divisions dealing with:

Assessment: assessing known risks and scanning for future potential risks; issues triage; political economy analysis; research and evaluation of reaction and sentiment; measurement of effect of decisions and execution

**Capability Management:** understanding available resources; understanding and prioritising demand; aligning supply and demand in time and space

**Decision Making Support:** decision framing; decision sequencing; decision-action cycles; information management, Specilalist advice;

**Programme Co-ordination:** coordinating effective execution across governmental agencies, regional/ local government, voluntary agencies, local communities and private sector groups

**Communication and Learning:** news media and social media monitoring; Government positioning, messaging coordination, content generation support, production support

**Prism Cell:** red teaming; marginal overlooked issues; novel approaches; challenging bias and heuristics









### **CRISIS TEAM MEMBERS**

- Capable and experienced crisis planning personnel drawn from military and special forces backgrounds
- Select pool of professionals with the credibility and gravitas to operate with confidence at the strategic or operational levels
- Fragile community experienced and familiar with diverse social and economic environments
- Multifunctional leaders that understand decision making, people and building trust
- Comprehensive knowledge of crisis management methodologies and the associated planning and briefing cycles
- Highly autonomous, selfreliant, self-sustaining, culturally sensitive
- Direct experience of strategy support to epidemic/ pandemic events

# MEDICAL SPECIALIST CRISIS TEAM MEMBERS

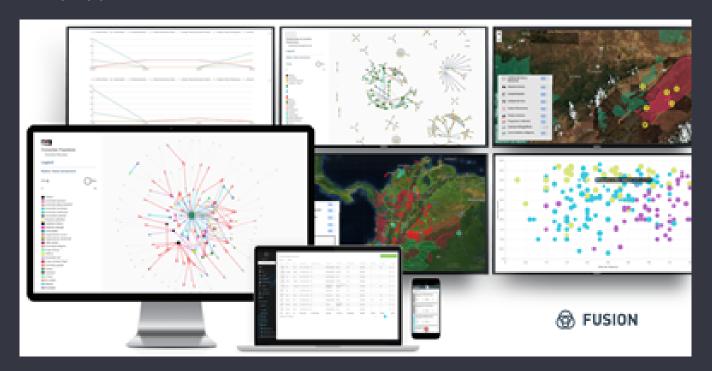
Specialist strategic medical support with access to leading subject matter medical experts:

- Critical appraisal of existing medical plans and alignment with latest WHO health advice;
- Reviewing and refinement of process flows;
- Emergency planning and delivery applied to specific risks;
- Interoperability between departments, agencies and NGOs;
- Clinical and medical support training and equipment
- Reach back to 24/7 Clinical Directorate with global
- · pandemic expertise



#### INFORMATION MANAGEMENT PLATFORM

Information Management System quickly linking field and head office personnel with customised data collection instruments and simple situation dashboards. Developed to meet the needs of operations in fragile contexts, it supports the full lifecycle of information, from collection to organisation, analytical visualisation and Common Operating Picture. The system simplifies complexity to enable fact led decision making whilst protecting shared memory. Additional Al analytical software and powerful command and control systems can be easily applied.



#### MONITORING EVALUATION & RESEARCH





A full-service monitoring, evaluation and research agency with experience working in 110+ countries around the world. Specialists in hard to reach populations and environments including fragile states, conflict zones, post-conflict zones, and developing nations; with a data-quality centric approach to detailed analysis.



### STRATEGIC COMMUNICATIONS





Effective communication is vital in a crisis requiring widespread public response. In a confused and conflicted information environment, effective communication is also severely hampered by disinformation and misunderstanding. Through comprehensive local communication networks and analytical technology, Albany has the capability to develop deep understanding of local information ecology as it develops during crisis. Through international best practice in media engagement and campaigning, Albany can quickly develop local communication capacity through rapid capacity-building techniques and support, providing clarity for publics and enabling widespread crisis response.

#### **GEO-SPATIAL SITUATIONAL AWARENESS**

Generating situational awareness through bespoke mapping and imagery. Electro-optical and radar satellite imagery Data products derived from the world's largest library of high-resolution, commercial satellite imagery Advanced analytics and insights from machine learning.





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